# SYED YAHYYA HASHMI

Email: yahyyahashmi@gmail.com | Mobile: 0452 300 883 | Location: Reservoir VIC 3073
Portfolio : yahyyahashmi.com

## Professional Summary

Versatile IT professional with a Master's in Information Technology and experience spanning software development, database administration, and automation. Skilled in Python, SQL, and cloud-based solutions, with a proven ability to deliver data-driven insights and build scalable systems. Strong collaborator, adaptable across technical and customer-facing environments.

## Core Skills

• Languages: Python, Java, SQL, C#, JavaScript, Shell, HTML/CSS

• Databases: SQL Server, Oracle, Azure Synapse, MongoDB

• Tools: GitHub, Docker, Jupyter, VS Code, Anaconda

• Cloud & Systems: AWS, Azure, Kubernetes, Linux, Windows, MacOS

• Soft Skills: Agile teamwork, cross-functional collaboration, documentation, problem-solving

## Professional Experience

**Database Administrator | SKYME Pty Ltd, Melbourne | Nov 2024 – Present**

• Designed and optimized SQL queries, enhancing website backend performance and improving response times by ~30%.

• Automated internal reporting workflows, saving 10+ staff hours weekly.

• Assisted in cloud deployment tasks, including AWS + Azure integration for hosting and monitoring applications.

**Operations & Team Lead | McDonald's, Melbourne | 2021 – 2024**

• Managed daily operations and led 15+ staff, ensuring compliance with corporate standards and efficiency targets.

• Introduced new scheduling process that reduced shift conflicts by 25% and improved team productivity.

• Strengthened leadership, problem-solving, and customer service skills — transferable to IT project management and stakeholder communication.

**Junior Software Engineer | First Insight Software Solutions, Pune | Nov 2020 – Nov 2021**

• Contributed to full-stack development in C#, SQL Server, MVC5/Core, Web API.

• Enhanced existing modules by debugging and refining backend logic, improving system stability.

• Maintained clear documentation, supporting cross-team knowledge transfer.

## Key Projects

**OnTrack Testing Framework**

Built automated testing scripts with Java, Python, Ruby, Docker, ensuring system accuracy and reliability.

**Retail Demand Forecasting (Azure + SQL)**

Developed predictive models that improved inventory management by 15%.

**MaximEyes EHR**

Implemented patient and scheduler modules; optimized SQL database for faster performance.

## Education

• Professional Year Course | Performance Education, Melbourne | Oct 2024 – 2025

• Master's in Information Technology | Deakin University, Melbourne | Oct 2021 – Nov 2023

• Bachelor's in Computer Applications | Dr. Babasaheb Ambedkar Marathwada University, India | Jun 2017 – May 2020